Go Paperless

09/08/2026 12:45 pm EDT

Prefer to be paperless? Enroll for our convenient e-delivery services to receive certain statements and communications electronically instead of by mail! You'll trade paper clutter and waste for easy email notifications you can access anytime, anywhere.

E-Delivery Options

Electronic delivery is available for the following communications:

Monthly mortgage/account statements

- Provide information about payments due, account summary, and recent transactions.

Year-end statements

- Depending on your loan/account activity for the year, you may receive IRS forms 1098 (Mortgage Interest Statement), 1099-C (Cancellation of Debt), and/or 1099-INT (Interest Income).

Escrow statements & other routine communications (NEW!)

- If you have an escrow account, we provide statements at least annually to update you on your tax and/or insurance expenses, balance, and any changes you need to know about.
- Some transactional and account maintenance notices will also be sent by e-mail.

How to Enroll

You can enroll online in a few quick clicks! Here's how:

1. Log into your online account.
2. Go to *Documents* and click *Manage Delivery Preferences*.
3. Next to *Escrow statements plus other routine servicing communications,* check the *Email* box and follow the prompts to complete your enrollment.

If you're already enrolled for paperless mortgage/account statements or year-end statements, you also have the option to enroll for electronic escrow statements and other routine communications by phone. We'll be happy to help!

Accessing Statements Online

Here's how to find statements and other select communications online:

1. Log into your online account
2. Go to *Documents*
3. Click or tap the type of document you're looking for (e.g., Taxes or Escrow) to see the statements available

4. Click or tap the link to the statement you want to view, download and/or print